

Privacy Policy

1. Introduction

Melmac Solutions ("we," "our," or "us") is committed to protecting the privacy and security of our clients and website visitors. This Privacy Policy outlines how we collect, use, store, and share personal information in compliance with applicable data protection laws.

2. Information We Collect

We may collect the following types of personal information:

- Contact Information: Name, email address, phone number, and postal address.
- Financial Information: Bank account details, transaction history, and payment information related to the fraud recovery process.
- Case Information: Details of the fraud or scam, including communications with the scammer, transaction records, and other relevant evidence.
- Technical Information: IP address, browser type, operating system, and other technical information collected when you use our website.
- Communication Records: Any communication between you and Melmac Solutions, including emails, phone calls, and messages.

3. How We Use Your Information

We use the information we collect to:

- Provide Services: Process your case and recover lost funds.
- Communicate: Contact you regarding your case, updates, and our services.
- Improve Our Services: Analyze and improve our services, website, and user experience.
- Legal Compliance: Comply with legal obligations and protect our rights and the rights of our clients.

4. Information Sharing

We may share your personal information with:

- Service Providers: Third-party service providers who assist us in delivering our services, such as financial institutions, legal experts, and investigative firms.
- Law Enforcement: Authorities and regulatory bodies when required by law or necessary to protect our clients' interests.
- Business Transfers: In the event of a merger, acquisition, or sale of all or a portion of our assets, your information may be transferred to the new owner.

We do not sell or rent your personal information to third parties.

5. Data Security

We take appropriate technical and organizational measures to protect your personal information

from unauthorized access, disclosure, alteration, and destruction. However, please note that no data transmission over the internet can be guaranteed to be completely secure.

6. Data Retention

We retain your personal information for as long as necessary to fulfill the purposes outlined in this Privacy Policy, unless a longer retention period is required or permitted by law.

7. Your Rights

You have the following rights regarding your personal information:

- Access: Request access to the personal information we hold about you.
- Correction: Request corrections to any inaccurate or incomplete information.
- Deletion: Request the deletion of your personal information, subject to legal requirements.
- Objection: Object to the processing of your personal information under certain circumstances.
- Withdrawal of Consent: Withdraw your consent for processing where consent is the basis of processing.

To exercise these rights, please contact us using the information provided below.

8. Cookies and Tracking Technologies

We use cookies and similar tracking technologies to enhance your experience on our website. You can control the use of cookies through your browser settings.

9. Changes to This Privacy Policy

We may update this Privacy Policy from time to time. Any changes will be posted on our website with the updated date. We encourage you to review this policy periodically.

10. Contact Us

If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

Melmac Solutions Limited
consult@melmac-solutions.com
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